Form

Document Name:	Website Terms and Conditions
Document Number:	MC-FOR-011
Version:	1.0
Related Policy:	MC-POL-006 Website Privacy Policy
Responsible S-MT:	Stakeholder Engagement, Events and Design (SEED)

Website Terms and Conditions (Terms)

Last updated on 24/09/2026

The following terms and conditions:

i. apply to all *websites* operated by the *Organisation* that are hosted under the onetree.org.au *domain*, including any *subdomains*;

ii. the rights to access and use the *websites* are conditioned on acceptance and compliance with these terms and conditions;

iii. the terms and conditions apply to any individual who accesses or uses the *websites*;

iv. by accessing or using the *websites* you agree to be bound by these terms and conditions;

v. if you disagree with any part of these terms and conditions, you may not access the *websites*.

Interpretation and Definitions

The meaning of the words identified in the section titled *Definitions* apply to these Terms. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of these Terms:

Copyright: The legal rights that protect the *Organisation*'s *website content*.
Domain: The unique, text-based address for a website. In the context of these terms and conditions, this refers to onetree.org.au.
Indigenous Cultural and Intellectual Property (ICIP): The rights, interests and responsibilities of Indigenous peoples in relation to their traditional knowledge, cultural expressions, practices, stories, languages, designs, artwork, knowledge and other cultural materials, including rights relating to how these materials are accessed, used, shared and represented.

Intellectual property rights: All rights arising from intellectual or creative activity, including all content materials protected under *copyright* and other proprietary rights recognised by law, whether registered or unregistered.

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Online products operated by third parties: Any software that is operated by a third party and made available on our *websites*. This includes, but is not limited to, childcare management softwares Xap and EnrolNow, customer relationship management software Zoho and online booking system SpacetoCo.
Organisation: One Tree Community Services Incorporated.
Subdomain: An optional prefix added before the unique, text-based address for a website. In the context of these Terms and Conditions, this refers to dcu.onetree.org.au and reyll.onetree.org.au.
Third-party content: Means all third-party content and materials made available on the *websites* that the *Organisation* does not control, maintain or accept responsibility for its accuracy, availability or currency. This includes, but is not limited to, the Child Care Subsidy calculator.
Website content: Means all content and materials made available on the *websites* where intellectual property rights are owned or licensed to the *Organisation*. This includes text, information, articles, publications, documents, images, photographs, illustrations, artwork, graphics, web page design templates, logos, branding, videos, audio, recordings, downloadable resources and other materials.
Websites: A collection of interlinked web pages. In the context of these terms and conditions, this refers to onetree.org.au, dcu.onetree.org.au and reyll.onetree.org.au.
Websites operated by third parties: A collection of interlinked web pages operated by third parties that the *Organisation* does not control, maintain or accept responsibility for its accuracy, availability or currency.

Acknowledgement

Acceptable use

1. You agree to use our *websites* for lawful purposes and in accordance with these terms and conditions.
2. You must not:
    a) Use the website for any unlawful or unauthorised purpose that may cause damage, interrupt availability or breach any applicable Australian laws.
    b) Attempt to gain unauthorised access to the website or its systems.
    c) Interfere with the operation or security of the website.
    d) Use data-mining, robots or similar data-gathering and extraction tools on this website.

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e) Introduce malicious software, viruses or worms.

f) Copy, reproduce or distribute *website content*.

Copyright and intellectual property

3. Unless otherwise stated, all *intellectual property rights* in and to the *website content* are owned by or licensed to the *Organisation*.
4. You may view, download and print *website content* for your personal, non-commercial or educational use.
5. You must not reproduce, modify, adapt, publish, distribute, iFrame, use or sell our *website content* for commercial purposes without our prior written consent.
6. *Website content* may be subject to additional *copyright*, *Indigenous Cultural and Intellectual Property* (ICIP) rights or other *intellectual property rights*.

Third-party websites and content

7. Our *websites* may contain links to, or embedded iFrame content from, *websites operated by third parties*. The links and content are provided for information only. We do not control or maintain *third-party content* and do not accept responsibility for its accuracy, availability or currency.
8. Our *websites* may contain links to, or embedded iFrame content from, *online products operated by third parties*. We do not control or maintain *online products operated by third parties* and do not accept responsibility for its accuracy, availability or currency.
9. We do not accept responsibility for the terms of use or privacy policies of *websites operated by third parties* or *online products operated by third parties*.

Linking to the websites

10. If you wish to establish a link to *websites* operated by the *Organisation*, you must first seek approval from us. To seek approval, please email information@onetree.org.au with the following information:

    a. The URL of the website that you seek to establish a link from.

    b. A brief description of your website.

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c. The reason that you wish to establish a link.

11. If we approve your proposed link, you must comply with these terms and conditions as a condition of that approval. You must notify us and provide an updated description of your website if its nature or content changes significantly.

Website accuracy and availability

12. Our *websites* are regularly updated and maintained. However, we do not guarantee that the *websites* will always be available, uninterrupted, or free from errors. Information may change, and we do not guarantee that all information is complete, accurate or current.

13. We may update, change, suspend or withdraw *website content*, links to *third party content* or features from the *websites* at any time without notice.

Information and advice

14. All *website content* provided on our *websites* is for general information purposes only and does not consider individual circumstances. It does not constitute professional, legal, financial or other specialist advice. You should seek appropriate, independent professional advice that is relevant to your personal circumstances.

Privacy

15. Collection and handling of personal information on our *websites* is set out in **MC-POL-006 Website Privacy Policy**.

16. By using our *websites*, you acknowledge that personal information may be collected and handled in accordance with **MC-POL-006 Website Privacy Policy** and applicable privacy laws.

Limitation of liability

17. To the maximum extent permitted by law, the *Organisation* is not responsible for any loss or damage arising from your use of, or inability to use, or reliance on, *website content* provided on these *websites*.

18. The *Organisation* does not guarantee that access to our *websites* will be uninterrupted or that the *websites* are free from viruses or other harmful components that may damage your computer, device or data.

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19. The *Organisation* is not liable for errors or omissions in *website content* or the consequences of errors or omissions on its *websites*.

20. You access and use the *websites* and *website content* at your own risk. The *Organisation* provides *websites* and *website content* without any warranties of any kind.

Variation of Terms

21. We may update these Terms and Conditions from time to time by publishing the amended version on our *websites*. Your continued use of the *websites* following any changes indicates your acceptance of the new terms.

Governing law

22. These Terms and Conditions are governed by the laws in force in Australia and you submit to the non-exclusive jurisdiction of the courts of Australia.

Contact us

23. If you have any questions about these Terms and Conditions, please contact us:
    One Tree Community Services Inc.
    information@onetree.org.au
    (08) 6250 4100

Version History

Version	Submitted by	Change Date	Approver	Approval Date	Description
1.0	Cherie Wheeler	24/09/26	Karri Hillier	24/09/26	New document linked to MC-POL-006 and launch of new website.

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